



# INTERNATIONAL SERVICES

International at SEFL consists of multiple service offerings including TSA Compliant First and Last Mile pick up and delivery for Import and Export shipments. We also have 25+ years of Best in Class Service on the island of Puerto Rico. SEFL Canada offers seamless through service with 24/7 customs paperwork processing. SEFL International also offers service to and from Mexico, U.S. Virgin Islands, Alaska, Hawaii, and Guam. We have a dedicated international team to help support all your shipping needs!

## First and Final Mile on Import/Export International Shipments

- TSA compliant, we handle approximately 2,500 First Mile & Final Mile shipments daily
- Weekday pickups and deliveries at all airport ground handlers and CFS locations within our direct network
- Customer Service teams at each SEFL service center dedicated to First Mile and Final Mile
- 99.3% of shipments deliver on-time & 99.8% deliver claims free.

## Puerto Rico/U.S. Virgin Islands

- We offer two southbound sailings each week out of Jacksonville Port (Tuesday & Friday) and one northbound sailing (Friday).
- SEFL has been servicing Puerto Rico for over 25 years.
- U.S. Virgin Islands service via Puerto Rico is available to St. Thomas and St. Croix.
- Documents Required: Bill of Lading, Commercial Invoice and a One-Time Shipper's Export Declaration

## Canada

- We offer a Seamless, Door-to-Door through service into and out of Canada.
- Delivery is on a SEFL delivery receipt and Tracking is available at [www.sefl.com](http://www.sefl.com).
- C-TPAT, FAST, PIP and CSA certified
- Documents Required: Bill of Lading and Commercial Invoice, or SEFL Xpress Pass



### For Assistance:

**First and Final Mile:** Contact your Account Manager

**Puerto Rico/U.S. Virgin Islands:** [puertoricohelp@sefl.com](mailto:puertoricohelp@sefl.com)

**Canada:** [canadahelp@sefl.com](mailto:canadahelp@sefl.com)

**Mexico:** [mexicohelp@sefl.com](mailto:mexicohelp@sefl.com)

**Alaska:** [alaskahelp@sefl.com](mailto:alaskahelp@sefl.com)

**Hawaii:** [hawaiihelp@sefl.com](mailto:hawaiihelp@sefl.com)

**Guam:** [guamhelp@sefl.com](mailto:guamhelp@sefl.com)

# We are here to **SERVE!**

## Mexico

- We offer Door-to-Door service to/from Mexico (via XCF Transport) and direct service to Laredo Brokers.
- Best In Class service into and out of Laredo.
- A broker is required on ALL Mexico shipments.
- Documents Required: Bill of Lading, Commercial Invoice, SED & Certificate of Origin

## Alaska

- We are partnered with Lynden Transport, Inc. for Alaska deliveries.
- Lynden has the largest terminal network in Alaska, connecting the entire state.
- Unsurpassed on-time record serving Alaska for 50 Years.
- E-commerce service gives visibility from origin to destination.

## Hawaii/Guam

- We are partnered with Honolulu Freight Service, Hawaii's largest freight forwarder serving the island for over 85 years.
- Freight Tracker Technology serving Honolulu plus four major west coast terminal locations: Los Angeles, Oakland, Portland, Tacoma
- Comprehensive full-service such as dry, refrigerated, inter-island, project cargo, and local trucking
- Steamships depart twice weekly from Los Angeles and Oakland, weekly from Tacoma and Portland.

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**Mexico:** mexicohelp@sefl.com

**Alaska:** alaskahelp@sefl.com

**Hawaii:** hawaiihelp@sefl.com

**Guam:** guamhelp@sefl.com

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