

**ITEM 753**

**Effective: March 1, 2021**

**PICKUP OR DELIVERY SERVICE  
AT PRIVATE RESIDENCES OR OTHER LOCATIONS**

**SECTION 1 - GENERAL APPLICATION:**

The provisions of this item apply only when the carrier is requested or required to make pickup or delivery at a private residence, apartment, boat slip, or estate. The term "private residence" shall apply to the entire premises.

**SECTION 2 - BILL OF LADING INFORMATION:**

On shipments requiring residential delivery, shipper should indicate such on the bill of lading and should also state name, telephone number, and full address of the party to contact to arrange for delivery. Omission by the shipper to include the information noted above or the shipper's omission of not marking the bill of lading that residential delivery is required will not relieve the shipper and/or consignee from the responsibility of paying the residential delivery service charges as outlined in this item.

**SECTION 3 - ARRIVAL NOTICE:**

Before tender of delivery is initially attempted, the carrier will provide the consignee with notice of arrival and reach a mutual arrangement for delivery of the shipment.

**SECTION 4 - RESIDENTIAL FEE:**

Shipments requiring residential pickup or delivery as defined in Paragraph 1 above will be assessed a charge of \$7.60/CWT with a minimum charge of \$94.00 and a maximum charge of \$575.00 per shipment or per vehicle. The charge shall be in addition to all other applicable charges.

**SECTION 5 - PAYMENT OF CHARGES:**

The charges provided in this item will be assessed against the payor of the freight charges unless payment has been guaranteed to the satisfaction of the carrier by the consignor, consignee, or a third party.