

# Dependable North American Coverage



# How is Puerto Rico Service Different?



Southbound and Northbound— the fastest door to door transit times in the business.

#### **Top Rated Customer Satisfaction**

- 99.95% on-time performance
- 99.5% invoice accuracy
- 99.9% claim free
- Helpful associates

## **Industry Leading Technology**

- Drivers carry hand held computers to update exact time of delivery and pick-up
- Interactive– customer friendly site on the internet– www.sefl.com

# **Quality Improvement Process**

- Statistical process control
- Awarded winning service
- Professional and experienced associates

#### **Fast, Predictable Schedules**

- Vessel service only
- Fastest inland transit times
- Immediate tax clearance via electronic process– saving one half to one day in transit

#### **Competitive Rates**

Call our San Juan Service Center at 787-774-1800 or 888-996-7335.

#### **Rate Calculation**

- U.S.– zip code to zip code rates based on commodity and shipment size, minus any negotiated discounts
- Ocean
   — Rated by cubic foot or per hundred weight
   — (which ever is greater)
- Puerto Rico

  Delivery zones, shipment size, per cubic foot or per hundred weight
- Documentation

  \$30.00 for non-hazardous and \$45.00 for hazardous

# **Southbound Service Schedule**

	Day Of Southeastern Freight Lines Pick-Up					
	Monday	Tuesday	Wednesday	Thursday	Friday	From point of original to Jacksonville
	Tue	Fri	Fri	Fri	Tue	Next Day Serv
	Fri	Fri	Fri	Tue	Tue	Two Day Servi
Departs Jacksonville	Fri	Fri	Tue	Tue	Fri	Three Day Serv
	Fri	Tue	Tue	Fri	Fri	Four Day Service Five Day Service
	Tue	Tue	Fri	Fri	Fri	
Arrives San Juan	Fri	Mon	Mon	Mon	Fri	
	Mon	Mon	Mon	Fri	Fri	
	Mon	Mon	Fri	Fri	Mon	
	Mon		Fri	Mon		
	Fri	Fri	Mon	Mon	Mon	
Delivered	Fri/Mon	Mon/Tue	Mon/Tue	Mon/Tues	Fri/Mon	
	Mon/Tue	Mon/Tue	Mon/Tue	Fri/Mon	Fri/Mon	
	Mon/Tue	Mon/Tue	Fri/Mon	Fri/Mon	Mon/Tue	
	Mon/Tue	Fri/Mon	Fri/Mon	Mon/Tue	Mon/Tue	
	Fri/Mon	Fri/Mon	Mon/Tue	Mon/Tue	Mon/Tue	

# **Northbound Service Schedule**

	Day Of Southeastern Freight Lines Pick-Up in Puerto Rico						
	Monday	Tuesday	Wednesday	Thursday	Friday		
Departs San Juan	Fri	Fri	Fri	Fri	Fri		
Arrives Jacksonville	Tue	Tue	Tue	Tue	Tue		
	Wed	Wed	Wed	Wed	Wed		
Delivered	Thu	Thu	Thu	Thu	Thu		
	Fri	Fri	Fri	Fri	Fri		
	Mon	Mon	Mon	Mon	Mon		
	Tue	Tue	Tue	Tue	Tue		

<sup>\*</sup>Hazardous materials or overlength shipments could experience delays. For individual questions, contact our Puerto Rico/Jacksonville office at 904-798-7018.