

Dear valued customers,

During these unprecedented times, I know the road ahead will continue to present twists and turns. As we all navigate these temporary challenges together, I want you to know Southeastern Freight Lines is here and ready to provide the quality without question service you've come to expect.

OUR COMMITMENT

As trucking is especially critical during times of crisis, we are still operating and remain committed to supporting you and many of our country's most vital supply chain needs. As your business demands evolve, our dedicated team is readily available to review any supply chain challenges and identify solutions.

With a service mindset and passion for excellence, our professional team of associates are the keys to delivering on our commitment to quality customer service. During this time, our priority focus is the safety of our associates, which in turn will allow us to meet the needs of our customers and community partners as effectively as possible. Learn more about our <u>COVID-19 preparation and response</u>.

QUALITY WITHOUT QUESTION

Our company has weathered many storms since my grandfather made Southeastern's first delivery 70 years ago. In these unpredictable times, it's more important than ever for us to come together in mutual support. The driving force behind Southeastern is our commitment to adding value through everything we do, and that remains as true today as it always has.

If our team can be of any assistance to you in the coming weeks or months, please do not hesitate to reach out to your account manager.

Sincerely,

W. Tobin Cassels III President, Southeastern Freight Lines